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**35392 Kenai Spur Hwy. Soldotna, AK 99669 │ Ph: 907-398-0411 │ Fax: 866-502-3411**

**NO SHOW AND CANCELLATION POLICY**

Alaska Aquatic Therapy is committed to providing all our patients with exceptional care. When a patient cancels without giving enough notice, they prevent another patient from being seen. To serve you and others better:

PLEASE CALL OUR OFFICE BY 4:00PM ON THE DAY PRIOR TO YOUR SCHEDULED APPOINTMENT TO NOTIFY US OF ANY CHANGES OR CANCELLATIONS.

Failure to do so will result in a LATE CANCELLATION. The policy is as follows:

1st Late Cancel = Warning / Reminder of policy

2nd Late Cancel = $25.00 Fee

3rd Late Cancel = $25.00 Fee and Future Appointments cancelled

⃝ I understand that if I fail to make my appointments or fail to cancel the day prior to 4:00pm, I risk a fee or cancellation of my future appointments.

⃝ I have read, understand, and agree to uphold this written policy concerning cancellations and no shows.

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Printed Name Signature Date